



Internet Access Order Form

Company	Booth/Room Number		
Billing Address	City	State	Zip
Show Name	Show Dates		
Contact	Phone		
E-mail Address	Fax		

Payment Information:

AMEX [] MasterCard [] VISA [] Check #: _____

Name on Credit Card: _____

Credit Card #: _____ Exp. Date: _____ Sec. Code: _____

Signature: _____

Billing Address of Credit Card: _____

Make check payable to: showNets, LLC.

If you have any questions on which wireless connection you need or will work for you, please contact Lynn Flatford our IT Manager at 865-251-6050. Thank you.

Exhibit Area Network Services	Qty.	Advanced	Standard	Amount
A. Wireless Connection – The wireless service is provided on a per day basis. The pay for wireless service is located throughout the facility. The rates below are for information purposes only. Sign-up for this service On-Site Only				
Package 1 - Wireless 256kbps (Suitable for CC Machines and Checking Email)	X	15.95	15.95	X
Package 2 - Wireless 512kbps (Suitable for Checking Email, Surfing Web, and Streaming Radio)	X	33.95	33.95	X
Package 3 - Wireless 1.5mbps (Suitable for Checking Email, Web Surfing, Streaming Radio and Video, and Giving Your Presentation Online)	X	84.95	84.95	X
Custom Wireless Network – Contact Us for Quote	X	TBD	TBD	X
B. Wired Internet Access				
Shared Internet Access (256kbps, 1 device only)		495.00	595.00	
Shared Internet Access (512kbps, 1 device only)		795.00	895.00	
Shared Internet Access (1.5mbps, First device)		995.00	1095.00	
Each Additional Device Added to the Shared Internet Access (1.5mbps service)		125.00	150.00	
Private Dedicated Network 1.5mbps		4900.00	5400.00	
C. Rental Equipment				
24 Port Switch Rental (Pick up at Service Desk)		150.00	150.00	
CAT5 Patch Cable Rental – 50' (Pick up at Service Desk)		50.00	50.00	
Custom Cabling		Bid	Bid	
Total Order				

To avoid additional charges, your order is not complete until you include a diagram of your booth and show us your drop location(s). Print and Fax completed form to showNets at 480-314-7717. Optionally, you may e-Mail this form to sales@shownets.net and we will contact you to obtain your credit card information. If you have any questions, please call at **800.310.4454**.



Information and Conditions

showNets (Supplier) is the exclusive provider for wired and wireless network services at the Knoxville Convention Center. This includes all exhibit halls, meeting rooms, exterior areas and temporary structures. Only the company (its officers, employees and agents) that orders service is authorized to use the Internet connection. This service cannot be re-sold or distributed to any other company or individual. Our rates are based on a per device charge. Each device attached to the showNets network must pay for networking service.

DISCLAIMER; LIMITATION OF LIABILITY; CUSTOMER'S RESPONSIBILITIES

SUPPLIER'S OBLIGATIONS UNDER THIS AGREEMENT ARE IN LIEU OF ALL WARRANTIES, EXPRESS OR IMPLIED. SUPPLIER WILL NOT BE LIABLE FOR INCIDENTAL, SPECIAL, INDIRECT OR CONSEQUENTIAL DAMAGES, THIRD PARTY CLAIMS, LOSS OF PROFITS OR INCOME, OR LOSS OF USE OR OTHER BENEFITS, ARISING OUT OF OR IN CONNECTION WITH CUSTOMER'S USE OR INABILITY TO USE THE SERVICE HEREIN REQUESTED, OR FOR COMMERCIAL LOSS OF ANY KIND (INCLUDING LOSS OF BUSINESS OR PROFITS) WHETHER OR NOT SUPPLIER HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGE OR LOSS. THE SERVICE IS PROVIDED ON AN "AS IS" BASIS. THIS IS IN LIEU OF ALL OTHER WARRANTIES, INCLUDING WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY AND FITNESS FOR ANY PARTICULAR PURPOSE. YOUR EXCLUSIVE REMEDY AND SHOWNETS MAXIMUM LIABILITY SHALL BE THE ACTUAL AMOUNT PAID TO SHOWNETS WITH RESPECT TO THE DEFICIENT SERVICES.

Customers/exhibitors accept responsibility to ensure that all of their files are adequately duplicated and documented. Supplier is not responsible for Customer's failure to do so, or for the cost of reconstructing data stored on disc files, tapes, memories, etc., lost during the performance of service under this Agreement. Supplier will not be liable for loss of funds contained in, dispensed by, or associated with any Services under this Agreement. Supplier will not be responsible for failure to provide service due to strikes or causes beyond Supplier's reasonable control.

Services Order Request and Payment

THIS SERVICES ORDER MUST BE RECEIVED WITH FULL PAYMENT AND/OR CREDIT CARD AUTHORIZATION TWO WEEKS PRIOR THE START OF SHOW TO QUALIFY FOR THE ADVANCED RATE. Orders received inside of the two week period will be charged the standard rate. Both wireless access and on-site orders will go through our automated system and will require a credit card for payment. For a wired connection, booth location and location of the Network Connection must be identified to process your order. All monies are collected by showNets. All requests for credit or refund should be directed to showNets. Credit cannot be given for service installed and not used. Refunds will not be granted for service installed and deemed inoperative due to faulty exhibitor equipment or off-site service problems. A \$50.00 service fee will be charged for all returned checks.

Services Installation And Equipment Use

For a wireless connection, the process is automated. Open a browser and enter the information requested, choose a service level and enter your credit card information. **There is a \$10.00 Service fee for all Manual Wireless transactions.**

For a private wired connection, you will receive access to the Internet via a user id and password for one device. If you order prior to the event, connect your machine to the Cat5 cable that is installed at your location. Open a browser and enter your user id and password to access the Internet. If you order on-site, connect you machine to the Cat5 cable installed in your location. Open a browser and enter the information requested, choose a service level and enter your credit card information.

For a public IP wired connection, a printed copy of the full TCP/IP address information will be provided to you prior to the event to facilitate your configuration of the demonstration machine. To connect additional devices to the network you will need to order additional network connections. Please see the Order Form. Enter your IP information into your machine and then connect your machine to the Cat5 cable that is installed at your location.

Keep in mind; the Internet is a public domain. We do not guarantee the performance of any connection outside of the facility. showNets has no control over nor is it responsible for the external network performance once the network traffic leaves the Knoxville Convention Center network and is received by the ISP's POP router and beyond. **REMEMBER, ONE (1) PUBLIC OR PRIVATE TCP/IP ADDRESS MUST BE ORDERED FOR EACH MACHINE TO BE CONNECTED TO THE INTERNET. NO ROUTERS, DHCP SERVERS, NAT SERVERS, PROXY SERVERS, STREAMING APPLICATIONS OR VOIP ARE ALLOWED WITH ANY OF OUR SERVICES. IF YOU REQUIRE ANY OF THESE SERVICES, WE WILL ACCOMMODATE YOUR REQUEST WITH A WRITTEN QUOTATION. NO WIRELESS DEVICES ARE ALLOWED ON THE NETWORK WITHOUT SHOWNETS PRIOR WRITTEN CONSENT. IF YOU REQUIRE YOUR OWN WIRELESS NETWORK WITHIN YOUR LOCATION, WE WILL REVIEW YOUR REQUEST AND FOLLOW UP WITH A WRITTEN QUOTATION IF APPROPRIATE.**

Cancellation Policy

showNets must be notified in writing two (2) weeks prior to show date to cancel an Internet Access Order. The cancellation fee is \$200.00. Orders placed inside 2 weeks of the show cannot be cancelled and are non-refundable.